# aring Connection

True Care

Women's Resource Center

### Touching Many Lives Jan thru Oct

	Patients With a Positive Pregnancy Test:233 (85%)
	Ultrasound Scans: (includes repeat scans)267
	Sexually Transmitted Disease Tests:118
100	Baby and Me Program Participants:67
	Resource Program Participants:67
	Abortion Recovery Program Participants:3
	Babies Saved:
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Every number represents a person right here in our community that needed our help. Take a look at what you've made happen in recent months! Thank you for partnering with us.

### Inside:

Pg 1: Kami Finds Hope

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Pg 3: Resources for Our Patients

Pg 4: Top 5 Needs

Because of the unique nature of our services, it's important to protect our patients' confidentiality. Actual names are changed in our stories unless we are granted permission by the patient to use their real name. We see transformations like the one in Kami because of your faithful support of True Care. Thank you!!

### **Turning Kami's Worry to Hope**

by Gayle Irwin, Patient Resources Director



Gayle Irwin

"I have three kids already, and I'm struggling," 25-year-old Kami told her Advocate. "I don't know how I'll handle a fourth."

Kami was a previous patient and had gone through True Care's Baby & Me Program, so she once again sought our free services to confirm this pregnancy. Although she said she had no support to get an abortion, her Advocate could

tell our young patient was not very excited to be pregnant again. The two discussed adoption.

"I don't think the father would accept that – he wants us to parent," Kami said.

Her pregnancy test positive, Kami received an ultrasound from the nurse on duty. The image of a 10-week-old appeared on the screen. Her unborn's picture seemed to capture her attention, and Kami remained quiet, listening to the nurse explain what she was seeing.

Afterward, Kami told her Advocate, "It was really neat to see that little baby. I know I'll find the strength and courage to be a mom again. Finances are just a real concern."

Kami left our Center planning to parent. Along with prenatal vitamins and brochures provided by the nurse, Kami also took with her a personal resource list, which included information on career training programs and employment services.



Here, women with young, and even older children find the strength and courage to once again be moms after seeing the image of their unborn and allowing that image to touch their hearts and their minds.



# True Care Welcomes Jennifer Steffenhagen to the Team!

Jennifer has been a Volunteer Patient Advocate and Baby and Me Advocate for the past 4 years. She now joins the team as a paid staff member. She will be acting as advocate, receptionist and follow up specialist—wherever she is needed.



Terry Winship
President/CEO

# From the CEO

### **CEO Commentary**

We hear a lot of talk about investments these days; especially as the stock market rises and so many are giving opinions on which investments are "the best" in today's shifting economic climate.

With so much happening in the financial world, investment firms are rolling out new ad campaigns designed to create trust from potential clients. This makes perfect sense. In any business, trust is essential.

Beyond the ad campaigns however, all of us want to know those things we invest in are trustworthy—that our investment will provide a positive return.

What about a ministry like True Care? Is ours a good investment of your time and resources? Do we deliver on what we promise?

These are important questions. A ministry doesn't deserve support just because it exists; it should earn that support through a proven track record of making a difference in the lives of those it serves.

To answer these questions, we could share a plethora of statistics (we do this at times), but perhaps it is more important to lay out two simple truths under which we operate:

\*First, we believe in stewardship: Every dollar raised, and every volunteer hour given here is used as wisely as possible. We want to see lives changed through the power of God, and lives saved in the process. That's where we invest our time, and our resources.

\*Second, we believe in effective ministry. While God is ultimately responsible for creating results in the lives of our patients, we understand it is our responsibility to consistently review all our services and programs to find ways to be more effective in reaching abortion-determined, abortion-minded and abortion-vulnerable women. It's not enough to try; it is imperative that we try with purpose and clarity.

Ultimately, our desire is to be a ministry which changes the culture around us; turning hearts toward life and leading many toward a true relationship with God through Jesus Christ.

If you are looking for a ministry that is not only saving lives today, but is also providing eternal value in the lives of those we see, this is the place. We're looking for those who will invest their time—and their resources. If this is you, drop me an email at info@truecarecasper.org. Let's talk about a great investment.

### **What Our Patients Say About Us**

"Great people, good services"

"You all help so much and are supportive."

"Best care I've had."

"Very helpful and comforting. Never been to a better place!"

"Wonderful place. Free of judgement. Confidential."

"Great resources. Kind, caring staff."

### **Giving Opportunities!**

## Will YOU do good on #Giving Tuesday?

We're kicking off our year-end campaign on Nov 28, #GIVING TUESDAY.

We need to raise \$10,000.00 on one day, #GIVING TUESDAY, to kick off our year-end campaign. And, here's some great news--everything you give will be matched up to \$10,000.00! (Don't forget to ask your employer if they will match your gift, too!)

Of course, the best return on your investment is the babies saved from abortion--more than 170 so far this year!

Go to TrueCareGiving.net and let us hear from you on November 28,



**Amazon Smile!** This Christmas season shop Amazon and support True Care through Amazonsmile!

Do you shop on amazon? Here's another way you can support our life-saving work! Amazon donates to The Caring Center, Inc (True Care's corporate name) when you shop at Amazonsmile. Bookmark this link <a href="http://smile.amazon.com/ch/74-2458697">http://smile.amazon.com/ch/74-2458697</a> so all your eligible shopping will benefit us.

**Check This Out!** Got someone on your list who is impossible to buy for? Consider giving a gift to True Care in honor or in celebration of your special someone.

The new forms on the Donate page on our website, TrueCareGiving.net, make it even easier to give a one-time gift or monthly gift. Check it out! Or, tap on the Donate button on our ProLifeCasper Facebook page

### **Sponsor a Day at True Care!**

Sponsor a Day at True Care for just \$75.00 a month. Pick a date (maybe a birthday or anniversary), and we will make this your special day! You can visit the Give page on our website, TrueCareGiving.net or see the enclosed response card and page 4 for more information.



### Resources for our Patients by Cheryl Flores

Thank you for supporting True Care! You are making a huge difference.



Cheryl Flores, Resource Coordinator

"I am happy to

navigate this

difficult road!"

help my patients

I started working for True Care in December 2012 as the Resource Coordinator for the Early Kin-Care Pregnancy Resource Program. The purpose of EKC is to prevent learning disabilities and delays by helping the mother obtain prenatal care and connecting her with the appropriate resources early in her pregnancy. EKC is funded by a grant

from the Healthy Birth and Infant Brains Foundation (HBIB), a local, private foundation.

A resource our patients need most is health insurance, and most qualify for Medicaid. Medicaid is a joint federal and state program that, together with

the Children's Health Insurance Program, provides health coverage to over 72.5 million Americans, including children, pregnant women, parents, seniors and individuals with disabilities.

Before I started working at True Care, I had been out of work for a few months. I remember filling out a Medicaid application by hand for my family. I was in tears because the application was so long and hard to understand. I vividly remember telling my husband; "How could I ever help others do this when I can't even complete it myself?" Thankfully, I received training on how to complete Medicaid and temporary Medicaid (PE) applications. Applications can be filled out online, by hand or by telephone.

Presumptive Eligibility (PE) is an expedited process of enrolling eligible applicants in Medicaid. This gives the patient temporary coverage for 60 days so she can start getting prenatal care while waiting for the Wyoming Department of Health to process her full Medicaid application. Once she has full coverage, she is covered for up to two months post-delivery, and the baby will have Medicaid for one year. Presumptive eligibility is effective right away. My

patients often leave True Care knowing they have coverage, and they can call right away for their first prenatal appointments.

I am also an authorized Medicaid representative for my patients. This means I can be their advocate and assist in resolving any application or coverage problems on their behalf. We have had many issues with Medicaid--in some cases I have had to contact Medicaid on behalf of a patient several times over many months.

Obtaining Medicaid is hard for patients to navigate and understand on their own. It is time consuming. Not only is there paperwork to fill out, but there are also many documents that need to be sent to Cheyenne. It is almost impossible to tackle alone. Our pregnant moms often do not have the ability to fax or to scan and email their applications to the Wyoming Department of Health. I am happy to help them navigate this difficult road!

My patients are usually surprised when I hand them their PE letter and tell them, "Congrats, you have health insurance! Now, go make your first appointment for prenatal care." (Some of my patients call me the Magic Medicaid Fairy! Okay I admit it, I call myself the Magic Medicaid Fairy!!)

I have enrolled 699 women since 2013, and as of the end of September I have completed 625 Medicaid applications! That means 89 % of my patients are in need of health insurance.

Your support of True Care makes a huge difference for our mothers-to-be and for their little ones. Thank You!!

The Early KinCare Pregnancy Resource Program is open to all True Care patients. The program is funded by the Healthy Birth and Infant Brains Foundation and officially began in January 2013. During this time Cheryl has enrolled 699 patients in the program and made more than 2,684 patient contacts. She has completed 625 Medicaid applications. So far, 490 babies have been born to women who enrolled in the program.

### **Making a Difference Fundraising Dessert Update**

This year's Dessert was a huge success! Thanks to those who underwrote the costs of this event:

- Stratton Real Estate
- Don and Suzi Cooper
- Dr. Martin Ellbogen Sr
- Women's Health Associates
- Hilltop National Bank
- Dean and Teresa Dick
- Tim and Lisa Burridge
- John Lichty and Jennifer Gladson
- Modern Electric
- Lisa Burridge and Associates Real Estate
- Robert and Celia Kirkwood



### Thanks to the More Than 90 True Care Partners Who Have **Sponsored A Day**

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### January

Jan 7 Thelma Mollman Jan 9 Keith and Beth Nachbar

. Jan 10 John and Aumi Perry

Jan 13 Hans Perry

Jan 15 Anja Perry

Ian 19 Pat and Ida Mae Iackson Jan 21 Rich and Mary Boettcher

Jan 22 St. Anthony's Catholic Church

### February

Feb 1 Sandy Miller Feb 14 Norm and Cathy Brown

Terry and Dama Matchett

Feb 18 Dr. Martin Ellbogen Feb 23 Mary Haataja and Lisa

Scott Cheryl and Justin Hackett

in memory of Edward J. DenHouten

Feb 24 Gerise Vignaroli

Mar 7 Fred and Mary Crockett Mar 11 Wayne and Stacie Heili Mar 12 Damon and Sarah Green Mar 16 First Presbyterian

Church (half day)

Mar 25 Rob and Anne Boner

Apr 8 Daniel and Crystal Galles Terry and Dama Matchett Apr 10 Mark and Lesley Vigneri

Apr 13 Kelly and Isaac Kalinowski

Apr 17 Stuart and Melissa Youmans Apr 21 Todd and Denise

Murphy Apr 23 John and Joyce Ewing

May 1 Johnnie and Rita Dean

May 18 Dean and Teresa Dick May 30 Gene and Marty

May 3 Mike and Terry Cometto May 5 Mark and Lesley Vigneri May 9 Restoration Church Scott and Jessica Baxter

Jun 1 Wayne and Myrtie Peterson Jun 5 Chris and Julie Perry

Jun 9 KC and Shelley LeClere Jun 12 Dave and Donna

Shellenberger Jun 15 Brian and Jennifer Frausto

Jun 17 House of Our Shepherd, Jun 23 Warren and Elva Malsom

Jul 11 Mark and Julie Neese, Steven and Brice Perry

Jul 12 Tim and Lisa Burridge

Jul 17 Steve and Megan Boomgarden

Jul 19 Bill and Cathy Bounds

Inl 27 Basic Fellowship

Jul 28 Rob and Anne Boner

Jul 30 Kent and Donna Macklin

Jul 31 Chester and Diana Wallace, Brad and Joia Farmer,

Rob and Angela Hensley. Christian Church of Casper

August

Aug 7 Steve and Terry Winship Aug 8 & 13 Terry and Dama Matchett

Aug 9 Gitthens Family

Aug 10 Ken and Marilyn Neal Aug 14 Ron and Joni Kumor

Aug 16 Tom and Marilyn Crull

Aug 20 Randy and Erin Wesnitzer

Aug 30 Steve and Mary Sandborgh

September

Sep 3 Robert and Celia Kirkwood Sep 5 Bret and Courtney Ladenburger

Sep 8 Todd and Jen Titus Sep 10 Mitch and Lilly Zimmerman

Sep 17 Rob and Anne Boner Sep 18 Allen and Lou Bruggman

Sep 28 Wanda Klietz

### October

Oct 4 Gary and Patty Hines

Oct 7 Al and Becky Lundblade

Oct 9 Lane and Laura Smothers

Oct 13 Remy and Mary Larson

Oct 15 Don and Louise Patton

Oct 20 Don Basko

Oct 22 Ken and Sara Capasso

Arlo and Neva Bodin
Oct 23 Kelly and Michelle Hudson

Oct 24 Allen and Christine Frude

Oct 25 Dr. and Mrs. Sam Scaling

Oct 28 Joe and Tina Benson

Oct 31 Josh & Kate Kalinowski

Jim and Peggy Price

Nov 1 Becky Duffey Nov 3 Restoration Church

Nov 11 Jim and Sue Glover

Nov 11 & 12 Conerstone Church

Nov 13 John Lichty and Jennifer

Gladson Nov 14 Greg and Nita Balser

Nov 18 Elsa Perry Nov 20 Tim and Judy Schenk

Sam and Stacia Vigneri Nov 22 Ryan and Karen Kelly

Bill and Mary England in memory of Ida Jackson

Nov 23 Willie and Anne Fitzgerald

Nov 26 Michael and Brittany Houck

Nov 27 Janice Johnson

Nov 28 Tom and Marilyn Crull

Nov 29 John and Jeanne

Brodrecht Nov 30 Mountain View Baptist Church

Dec 6 Tom and Marilyn Crull

Dec 10 Peggy Walker

Dec 14 Lane and Laura Smothers Dec 18 Jon and Sarah Olsen

Dec 19 Mt. View Baptist Church Dec 24 Wind City Church

Dec 25 Casper Alliance Church

Dec 27 Mark and Lesley Vigneri

Dec 29 Todd and Jen Titus

Dec 30 St James Catholic Church



Friends of True Care are always asking how they can help. Here we've highlighted five specific needs that we could use a little help with so we can serve our patients well:

### Volunteer Patient Advocates and Baby and Me Advocates

We are especially in need of Patient Advocates! Contact our Patient Resources Director, Gayle Irwin, for more information about these volunteer opportunities. 307-472-2810 or gayle@truecarecasper.org

### **Vision Tour Hosts**

Need an idea for your next small group meeting? Invite a few friends or associates to a Vision Tour--a one-hour introduction to True Care. Or—we can come to your office or church! Contact Lilly for

### or lilly@truecarecasper.org. Housekeeping Essentials

more information at 472-2810

Paper towels, toilet paper and garbage bags. Call 472-2810 for the best time to drop off these items.

### New Baby Clothes and **Supplies**

New baby clothing for boys and girls, bibs, size 1 diapers, wipes, etc are needed for the layettes we give to our mommies when they bring their babies in to meet us. Call 472-2810, ext 10 for the best time to drop off these items.

### Spanish-Speaking Patient Advocates, Follow-Up Specialists and Baby and Me Advocates

Are you fluent in Spanish? If so, we need you so we can serve Spanish-speaking patients. Contact Gayle at 472-2810 or gayle@truecarecasper.org for more information.



Providing resources and life-affirming counsel to women and families dealing with a pregnancy.

The Caring Center, Inc. True Care Women's Resource Center

PO Box 2346 1746 S. Poplar Street **Casper, WY 82602** 

307-472-2810

Patient Website: www.truecarecasper.org

Donor Website: www.truecaregiving.net

### **MISSION STATEMENT**

We exist to erase the perceived need for abortion in our community through effectively serving pregnant, at-risk women, transforming their fears into confidence.

### STAFF

Terry Winship, President/CEO Lilly Zimmerman, Advancement Director Gayle Irwin, Patient Resources Director Dr. Sam Scaling, Medical Director Sally Heyer, Nurse Manager Amber Zimmer, Staff Nurse Sara Beer, Staff Nurse Rebecca Tharp, Program Director & Staff Nurse Kathy Clore, Receptionist Chervl Flores, Resource Coordinator Jackie Melander, Scheduler Ashely Tubbs, Scheduler Christie Hilde, Scheduler LeAnnette Meyer, Development Assistant

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